



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 27<sup>th</sup> April 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/03/44.

You requested the following information, please also see our response below:

**1. During 2017 how many times have your local police force called you?**

The Trust received 41,030 calls in 2017 where the call source was recorded as Police

**2. How many times was the patient seen treated and admission not required?**

From the 41,030 calls recorded as being from police, there were 13,095 incidents with a response at scene but no conveyance to hospital.

**3. Which providers do you out source Ambulance services to?**

British Red Cross, St John Ambulance, SSG-UK Specialist Ambulance Service, Medical Services and Sites Ambulance Services Ltd

**4. What services do these organisations provide?**

A&E only

**5. Do you use agency paramedics?**

No

**6. Do you use any other clinical agency staff if so, what categories of staff do you use, and where?**

Pharmacist based within trust at HQ, Clinicians in 111, Medicines Support Worker based within the trust

**7. How much do you spend on clinical agency staffing?**

The annual spend on clinical agency staffing was £40,619 in 2017/18, this was for Clinical Advisor staffing in 111

**8. Who provides clinical agency services to you?**

Berry Recruitment, Brook Street, Manpower, Hays, Hallam and Maxxima.

**9. Please provide contact details (I.e. Name, Job title, email and telephone number) for the person that manages your workforce and agency staffing?**

Sophie May - Acting Resourcing Manager

Email: [Sophie.may@secamb.nhs.uk](mailto:Sophie.may@secamb.nhs.uk)

Tel: 07500 128721

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust